







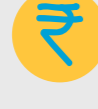

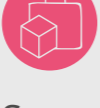





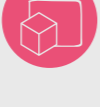
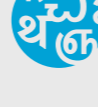













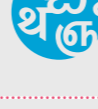




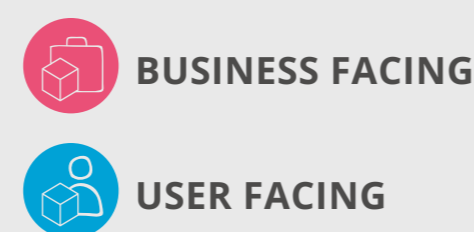
Mapping Actors in Voice Interface Technology

| Sectors where products are used | Type of service offered & technology used | Company name & typology | Language support | Disclosure |
|---|---|---|---|--|
| |  AI | AMAZON SMART SPEAKER |  2 Languages |  Specifies voice data processing |
|  |  NLP | CEDEX TECHNOLOGIES CHATBOTS |  Languages not mentioned |  No Privacy Policy |
| |  NLP | COGNIZYR SPEECH RECOGNITION |  18 Languages |  Specifies voice data processing |
|  |  AI/NLP | DHEE AI CONVERSATIONAL AI |  Languages not mentioned |  No Privacy Policy |
|  |  Voice Technology | ESPRESSO LABS VOICE ASSISTANTS |  Languages not mentioned |  Specifies voice data processing |
|     |  AI | FLOATBOT VOICE BOT |  Languages not mentioned |  Does not specify voice data processing |
| |  AI | GOOGLE SMART SPEAKER |  2 Languages |  Specifies voice data processing |
| |  Speech Recognition | GNANI.AI AI-POWERED VIRTUAL ASSISTANT |  6 Languages |  Does not specify voice data processing |
|    |  NLP | HAPTIK INTELLIGENT VIRTUAL ASSISTANTS |  6 Languages |  Does not specify voice data processing |
| |  NLP | JINY ASSISTIVE UI |  5 Languages |  Does not specify voice data processing |
|  |  NLP | KLOVECHEF VOICE MARKETING |  Languages not mentioned |  Does not specify voice data processing |
| |  AI | KWANTICS VOICE ASSISTANT |  Languages not mentioned |  No Privacy Policy |
|  |  AI | MANTRA LABS MULTILINGUAL, AI & VIDEO ENABLED CUSTOMER SUPPORT BOT |  Languages not mentioned |  Does not specify voice data processing |
| |  Voice Technology | NAVANA TECH TEXT-FREE, IMAGE-BASED AND VOICE ASSISTED TECHNOLOGY |  9 Languages |  No Privacy Policy |
|  |  NLP | NIKI AI MULTILINGUAL & VOICE BASED |  4 Languages |  Does not specify voice data processing |
|  |  NLP | NUANCE TECHNOLOGY VOICE BOT |  Languages not mentioned |  No Privacy Policy |
| |  Speech Recognition | REVERIE VOICE SUITE |  22 Languages |  Does not specify voice data processing |
| |  NLP | SAARTHI AI VOICE BOT |  22 Languages |  Does not specify voice data processing |
|  |  NLP | SENSEFORTH AI CONVERSATIONAL AI |  2 Languages |  Does not specify voice data processing |
|   |  Context Conversational Clustering | SKIT VERNACULAR INTELLIGENT VOICE ASSISTANT |  Languages not mentioned |  Does not specify voice data processing |
|  |  Voice to Action | SLANG LABS IN-APP VOICE ASSISTANTS |  4 Languages |  Specifies voice data processing |
| |  User Facing | VOKAL VOICE NOTE |  11 Languages |  Specifies voice data processing |
|  |  Speech Analytics | VOXTA SPEECH TECHNOLOGY |  Languages not mentioned |  No Privacy Policy |

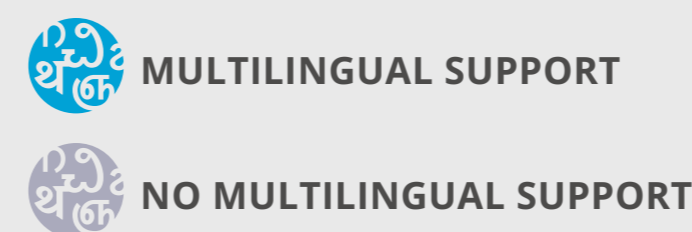
SECTORS



TYPE OF SERVICE



LANGUAGE SUPPORT




DISCLOSURE



'Others' includes companies under the telecom, hospitality, transportation, and e-Commerce sectors



Research **SHWETA MOHANDAS**
Design **SAUMYAA NAIDU**
Editing **PP SNEHA, SUMANDRO CHATTAPADHYAY**
Inputs **DIVYANK KATIRA, DIVYANSHA SEHGAL**

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DEFINITIONS OF TECHNOLOGIES

NLP: Natural Language Processing is the branch of AI, that works towards giving computers the ability to understand human text and language.

AI: Artificial intelligence seeks to simulate human intelligence processes by machines

SPEECH RECOGNITION: Speech Recognition is the ability of a machine or program to identify words spoken to it and convert into text

SPEECH ANALYTICS: Speech analytics is the process of analysing recorded calls to gather customer information to improve communication and future interaction

CONTEXT CONVERSATIONAL CLUSTERING: Conversation Clusters attempts to bridge the verbal language barrier by using humans and machines

VOICE TECHNOLOGY: Refers to the ability of some devices to understand and respond to human speech

VOICE TO ACTION: Voice input spoken by individuals is converted to actionable commands with responses from both the individual and the voice application